

ZIO Technologies delivers **secure, scalable, mission-critical IT solutions** that improve mission outcomes, reduce costs, and accelerate data-driven decision-making across federal and state agencies. Supporting programs at the Social Security Administration (SSA), Defense Intelligence Agency (DIA), Maryland Judiciary, and Maryland Health Benefit Exchange (MHBE), ZIO brings proven experience delivering in complex, regulated, and classified environments.

★ Zero service disruptions · Zero missed deliverables · Exceptional performance ratings across all federal contracts ★

CORE CAPABILITIES — MISSION DELIVERY PILLARS

CLOUD & INFRASTRUCTURE MODERNIZATION

Secure multi-cloud environments (AWS GovCloud, Azure Government); Infrastructure-as-Code, high availability, and cost optimization for scalable, resilient systems.

DEVSECOPS & SOFTWARE ENGINEERING

Automated CI/CD pipelines (Jenkins, GitLab, SonarQube), microservices, APIs, and secure SDLC enabling rapid, high-quality delivery in agile environments.

DATA & AI/ML ENGINEERING

Enterprise data platforms; ETL/ELT (ADF, Synapse, Databricks); analytics (Power BI, Tableau), machine learning, and predictive analytics driving data-driven decision-making.

CYBERSECURITY & COMPLIANCE

Zero Trust architecture, vulnerability management, endpoint protection, and compliance with NIST 800-171A and FISMA across classified and unclassified environments.

TESTING & QUALITY ENGINEERING

Automated testing frameworks (Selenium, Playwright, Cucumber, JMeter), performance testing, and defect reduction to improve quality and accelerate release cycles.

IT STAFF AUGMENTATION & DELIVERY SUPPORT

Cleared, credentialed professionals rapidly deployed within 24–48 hours, delivering seamless integration, CJIS-compliant screening, and zero unplanned substitutions.

Contract Vehicles

MHBE IT Consulting IDIQ
MD Judiciary Prof. Services IDIQ
GSA MAS [\(Award Pending\)](#)

Certifications

SBA 8(a) [\(exp. Aug 2033\)](#)
SBA HUBZone
MD MBE/SBE Certified

Point of Contact

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Company Information

CAGE Code: 8QS94
UEID: YZYLL9Z3XV9

NAICS Codes

541512 · 541511 · 541513 · 541519
541618 · 561110 · 541611 · 518210

WHY ZIO TECHNOLOGIES

- ✓ **62,000+ users supported** across **1,500+ locations** — proven scale in mission-critical environments.
- ✓ **Top Secret Facility Clearance** with personnel actively supporting classified federal programs.
- ✓ **Zero service interruptions & zero missed deliverables** across all engagements.
- ✓ **Trusted partner** to IT Concepts (dba Kentro) on SSA & DIA prime contracts.
- ✓ **Financially stable** — established banking relationships and access to capital to support contract execution and workforce scaling.

- ✓ **Zero unplanned substitutions** — proven staffing reliability on every contract.
- ✓ **30% ETL performance improvement** — measurable results enabling faster decision-making.
- ✓ **Rapid staffing** — cleared, qualified candidates sourced and deployed within **24–48 hours**.
- ✓ **8(a) & HUBZone certified** — sole-source and set-aside eligible through August 2033.

PROVEN RESULTS

6

Active & Recent Contracts

62,000+

Users Supported

1,500+

Locations Served

30%

Performance Improvement

0

Service Interruptions

0

Substitutions

CLIENTS SERVED · SSA · DIA · Maryland Judiciary · MHBE · State of Maryland · IBM / Delta Airlines

PAST PERFORMANCE — PROVEN DELIVERY ACROSS FEDERAL & STATE MISSIONS

Social Security Administration (SSA) — SITS CO4 & Enterprise IT Support

Subcontractor to IT Concepts, Inc. (dba Kentro)

★ EXCEPTIONAL — All Categories (SITS CO4) · All Deliverables Accepted (Enterprise IT)

- Delivered data governance, SAS Viya analytics modernization, and Section 508 remediation supporting **62,000+ employees across 1,500+ locations** — improving usability, compliance, and data-driven decision-making across the enterprise.
- Embedded cleared professionals across both engagements with **zero service interruptions** and all deliverables accepted on time.



Defense Intelligence Agency (DIA) — Office of Human Resources, Task Order 3

Subcontractor to IT Concepts, Inc. (dba Kentro)

★ EXCEPTIONAL — All Categories

- Deployed microservices-based applications across **AWS GovCloud and Azure Government** classified/unclassified domains; automated CI/CD pipelines (Jenkins, GitLab, SonarQube) improving deployment efficiency, security posture, and delivery velocity.
- Developed workforce analytics dashboards (Power BI, AWS QuickSight) for OHR leadership; all personnel hold **active security clearances** with full Agile integration.



Maryland Judiciary (JIS) — Data Warehouse & Professional Consulting Services IDIQ

Prime Contractor

★ Active — Performing on Both Vehicles

- Designed and implemented an enterprise Azure Data Warehouse integrating MDEC data; reduced ETL processing time by **30%** with Power BI/Tableau dashboards driving statewide judicial analytics and real-time reporting.
- Deployed CJIS-screened cloud architects, data engineers, and PMP®/SAFe® PMs across courts statewide with **zero unplanned substitutions** and full compliance with Judicial Information Systems security policies.



Maryland Health Benefit Exchange (MHBE) — Test Automation & IT Consulting IDIQ

Master Contractor (Prime)

★ Active — Performing

- Developed and deployed automated QA frameworks (Selenium, Playwright, Cucumber, JMeter) for Maryland Health Connection — reducing manual testing effort, improving release quality, and accelerating deployment cycles with **minimal post-release defects**.
- Pre-qualified across **10 functional areas** — QA, cloud, data, PMO, O&M; — supporting Maryland's ACA marketplace serving **millions of residents**.



State of Maryland — Department of Budget & Management (DBM)

Subcontractor to SK Net, LLC

★ Satisfactory or Higher — All Evaluations · Zero Substitutions

- Delivered data migration, fit-gap analysis, integration development, and legacy modernization for Maryland DBM's enterprise Workday HCM implementation over **24 months** — **all evaluations Satisfactory or higher, zero substitutions**.



IBM / Delta Airlines — AWS Cloud Migration & Modernization

Subcontractor to Panzer Solutions (supporting IBM Cloud Team)

★ Completed — All Deliverables Met

- Supported IBM Cloud team in the migration and modernization of **Delta Airlines' enterprise applications to AWS** — designing scalable, highly available cloud infrastructure leveraging certified AWS Solutions Architect expertise.
- Executed application migration planning, architecture design, and cloud optimization for a **Fortune 500 commercial aviation client** at enterprise scale.



ZIO Technologies is ready to support your mission from day one — **cleared, proven, and immediately deployable.**