

## Committed to Modernizing IT for Enhanced Innovation and Security

### OUR DIFFERENTIATORS

Commitment to Excellence:

*Our priority is delivering value to customers through innovative problem-solving & collaborative efforts.*

Expert Recruitment:

- Led by seasoned pros
- Swift candidate sourcing
- Cutting-edge tracking

Certified, Experienced Team:

- Adaptable to IT changes

Empathetic Solutioning:

- Human-centered design approach
- Positive client impacts with measurable results

Efficiency is Key:

- On-time, on-budget
- Quality and cost-effective technical resources
- Meticulous planning, agile methods

### COMPANY SNAPSHOT

UEID: ZYZZLL9Z3XV9  
CAGE CODE: 8QS94

NAICS Codes:

541511 541512 541513  
541519 541618 561110

SBA 8(a) Certified  
SBA HUBZone Certified

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ZIO Technologies, Inc., a minority-owned small business certified as 8(a) and HUBZone, specializes in delivering cutting-edge IT solutions tailored to align with client missions. Our experienced, multi-certified leadership team drives innovation and transforms IT landscapes for federal and state government clients.

### CORE COMPETENCIES

#### INFRASTRUCTURE MANAGEMENT

- Network Ops/Engineering and Security
- Systems Operations and Engineering
- Virtualization and Storage
- Infra/App Monitoring
- Patch Management
- Security/Assessments

#### CLOUD & IT MODERNIZATION

- Cloud migration, implementation, administration, and IT modernization.
- Certification in AWS, Azure, Google
- System automation, CI/CD & DevOps
- Infrastructure as Code, Containerization

#### DATA GOVERNANCE & SAS

- Efficient data management.
- Informed decision-making
- Governance policies and analytics.
- Business Intelligence

#### PROJECT MANAGEMENT & SAFe AGILE

- Efficient lifecycle project management
- Integration of SAFe Agile practices
- Adaptive planning and continuous delivery for strategic goals

#### APP DEVELOPMENT & TESTING

- Web application & software solutions.
- Automated testing & quality assurance

#### IT STAFF AUGMENTATION

- Rapid deployment of skilled professionals
- Flexible staffing tailored to project needs
- Access to diverse specialized talent
- Seamless integration with existing teams
- Cost-effective hiring alternative

### PAST PERFORMANCE

**Social Security Administration (SSA):** Providing IT modernization support and resources for Data Governance and Application Development.



**Office of Personnel Management (OPM):** Managing the modernization of the retirement services claims adjudication application and coordinating human-centered design research to prioritize OPM modernization initiatives.



**Substance Abuse and Mental Health Services Administration (HHS):** Provided AWS cloud infrastructure for hosting migrated applications, ensuring high availability, cost-effectiveness, and redundancy.



**Maryland Judiciary: (State of MD):** Delivering Network Security Engineering services, ensuring secure operations for essential judicial functions.



**Maryland Health Benefit Exchange: (MHBE, State of MD):** Providing comprehensive software validation, testing, and automation services to ensure system reliability.



**SK Net, LLC:** Supplying technical resources and full life-cycle support for HR and Workday HCM implementation for State of MD.



**IBM (Delta Airlines):** Assisted IBM Cloud team with application migration and modernization using AWS architects' expertise for Delta Airlines

